

Name: Event Refund Policy
Written by: Student Associations Staff
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Event Refund Policy

We want attending our events to be straightforward and fair. Before registering for our events, please read the event information carefully and understand our refund policy.

Here's what you need to know about refunds.

Cancellations by you

Change of mind

Refunds are not available for change of mind, including changes to work schedules, personal commitments, or other circumstances within your control. Please ensure that you are able to attend before completing your purchase. We encourage you to check event details carefully before registering.

Illness or medical circumstances

If you are unable to attend due to illness, a valid medical certificate issued by a registered practitioner is required to be eligible for a refund.

Requests must be submitted within 7 days of the event date.

Ineligibility to attend

If you are ineligible to attend (see eligibility criteria listed in the event description), a refund will be issued automatically.

Cancellations by us

If we cancel an event, you'll receive a full refund automatically. We'll notify you as soon as possible by email.

Event changes

If we make a significant change to the date, time, or location and it no longer works for you, contact us and we'll arrange a full refund.

No-shows

Registrations not used on the day are not eligible for a refund.

Students who register for an event and do not attend without prior notice may be restricted from registering for future events. If you are unable to attend, please cancel your registration as soon as possible so your spot can be offered to another student.

How to request a refund

Email us at src@griffith.edu.au with your name, registration details and any supporting documentation.

Refunds are processed within 10 business days.

Tickets are non-transferable.